

**INGRASSIA FISHER & LORENZ, P.C.**

7150 E. CAMELBACK, SUITE 325

SCOTTSDALE, ARIZONA 85251

Telephone: (480) 385-5060

Facsimile: (480) 385-5061

**RECEIVED**  
**CENTRAL FAX CENTER**

MAY 21 2004

**OFFICIAL****FACSIMILE TRANSMITTAL SHEET**

TO:	FROM:
Examiner J. A. Fischetti	Paul D. Amrozowicz, Reg. No. 45,264
COMPANY:	DATE:
USPTO	FRIDAY, MAY 21, 2004
FAX NUMBER:	TOTAL NO. OF PAGES INCLUDING COVER:
703.872.9306	9
PHONE NUMBER:	SENDER'S REFERENCE NUMBER:
703.305.0731	H0002193-1060
RE:	RECIPIENT'S REFERENCE NUMBER:
Response	09/839,037

URGENT

FOR REVIEW

PLEASE COMMENT

PLEASE REPLY

PLEASE RECYCLE

NOTES/COMMENTS:

**FORMAL COMMUNICATION  
INTENDED FOR ENTRY**

THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED, AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAWS. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, OR THE EMPLOYEE OR AGENT RESPONSIBLE FOR DELIVERING THE MESSAGE TO THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE AND RETURN ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA U.S. POSTAL SERVICE. THANK YOU.

Amdt. Dated May 21, 2004

Reply to Office Action of February 26, 2004

UTILITY PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED  
CENTRAL FAX CENTER

In re application of: Vicki NAISH

Group Art Unit: 3627

MAY 21 2004

Serial No.: 09/839,037

Examiner: J. A. Fischetti

Filed: April 19, 2001

Confirmation No.: 3621

OFFICIAL

For: METHOD AND APPARATUS FOR CUSTOMER STOREFRONT  
OPERATIONS

Docket No.: H0002193--1060

Customer No. : 000128

CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 C.F.R. § 1.8(a)

I hereby certify that this correspondence is being transmitted by facsimile on the date shown below to  
the United States Patent and Trademark Office at (703) 872-9806.

on

5/21/04

Signature:

Paul D. Amrozowicz

RESPONSE PURSUANT TO 37 C.F.R. § 1.111

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office action mailed February 26, 2004 (Paper No. 9), please  
amend the above-identified application as follows:

AMENDMENTS TO THE CLAIMS begin on page 2 of this paper; and

REMARKS begin on page 6 of this paper.